

Report options Date : Between 01 Jan 2012 and 31 Mar 2015

Grouping

							Avg Resp- onse	Avg Resp- onse
	G2 999 Resp- onses (i)	G4 999 Resp- onses (i)	G2 999 Late Resp- onses 30min (i)	G4 999 Late Resp- onses 60min (i)	G2 999 30min Perf (i)	G4 999 60min Perf (i)	G2 999 (i)	G4 999 (i)
Jan-12	17404	5353	707	63	95.9%	98.8%	00:12:25	00:15:26
Feb-12	17897	5280	1065	106	94.0%	98.0%	00:13:53	00:17:15
Mar-12	19150	5227	923	60	95.2%	98.9%	00:13:13	00:16:01
Apr-12	17296	4528	683	59	96.1%	98.7%	00:12:46	00:26:02
May-12	18700	5147	848	89	95.5%	98.3%	00:13:36	00:17:36
Jun-12	18739	5020	1278	135	93.2%	97.3%	00:16:34	00:19:55
Jul-12	19966	5029	978	85	95.1%	98.3%	00:13:25	00:18:12
Aug-12	19322	4754	918	100	95.2%	97.9%	00:13:24	00:18:24
Sep-12	19575	4702	1165	85	94.0%	98.2%	00:14:03	00:18:43
Oct-12	19617	4542	959	95	95.1%	97.9%	00:13:24	00:18:27
Nov-12	18879	4284	891	77	95.3%	98.2%	00:15:35	00:18:21
Dec-12	21493	4683	1618	149	92.5%	96.8%	00:14:47	00:21:04
Jan-13	20483	4386	1212	118	94.1%	97.3%	00:13:50	00:29:44
Feb-13	18528	3765	1108	122	94.0%	96.8%	00:14:02	00:20:29
Mar-13	21975	4373	1887	210	91.4%	95.2%	00:15:33	00:22:57
Apr-13	21906	4475	1582	152	92.8%	96.6%	00:14:36	00:20:49
May-13	22730	4635	1369	139	94.0%	97.0%	00:13:59	00:20:49
Jun-13	22874	4596	1423	150	93.8%	96.7%	00:14:10	00:20:31
Jul-13	24410	4917	2048	232	91.6%	95.3%	00:15:25	00:23:03
Aug-13	23647	4634	1550	143	93.4%	96.9%	00:14:22	00:20:35
Sep-13	22787	4612	1493	139	93.4%	97.0%	00:14:17	00:20:58

Oct-13	23102	4620	952	94	95.9%	98.0%	00:12:43	00:19:15
Nov-13	23563	4607	1198	131	94.9%	97.2%	00:13:17	00:20:15
Dec-13	25079	5105	2283	297	90.9%	94.2%	00:15:30	00:24:19
Jan-14	23085	4701	1146	135	95.0%	97.1%	00:13:07	00:19:56
Feb-14	21581	4449	1708	211	92.1%	95.3%	00:14:54	00:22:51
Mar-14	24232	4855	1595	216	93.4%	95.6%	00:14:08	00:21:55
Apr-14	23347	4553	904	92	96.1%	98.0%	00:12:41	00:19:25
May-14	25418	4914	1690	183	93.4%	96.3%	00:14:21	00:21:48
Jun-14	24703	4756	2048	254	91.7%	94.7%	00:15:10	00:23:54
Jul-14	26362	4967	2646	378	90.0%	92.4%	00:16:14	00:26:36
Aug-14	25406	4710	1870	253	92.6%	94.6%	00:14:39	00:23:17
Sep-14	24577	4408	1645	196	93.3%	95.6%	00:14:32	00:22:32
Oct-14	26149	4635	1576	204	94.0%	95.6%	00:14:02	00:22:25
Nov-14	25863	4761	1893	264	92.7%	94.5%	00:14:37	00:23:57
Dec-14	28835	5317	3146	506	89.1%	90.5%	00:16:33	00:28:08
Jan-15	24892	4916	1831	277	92.6%	94.4%	00:14:31	00:23:21
Feb-15	22616	4159	2195	318	90.3%	92.4%	00:15:37	00:26:19
Mar-15	25334	4486	2438	443	90.4%	90.1%	00:15:40	00:27:48

Totals	871522	183861	58469	6960	93.3%	96.2%	00:14:24	00:21:34
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